

How to cancel your dog licence

It is the owner's responsibility to contact our office if:

- your dog has passed away;
- you gave your dog to another person;
- you have moved out of the City of Richmond.

To cancel your dog licence account, email DogLicence@richmond.ca or call 604-247-4633.

Contact information

Dog Licensing
Telephone: 604-247-4633
Email: DogLicence@richmond.ca

To report a problem or for general inquiries, call the BC SPCA at 604-709-4668 or email AnimalServicesRequest@richmond.ca.

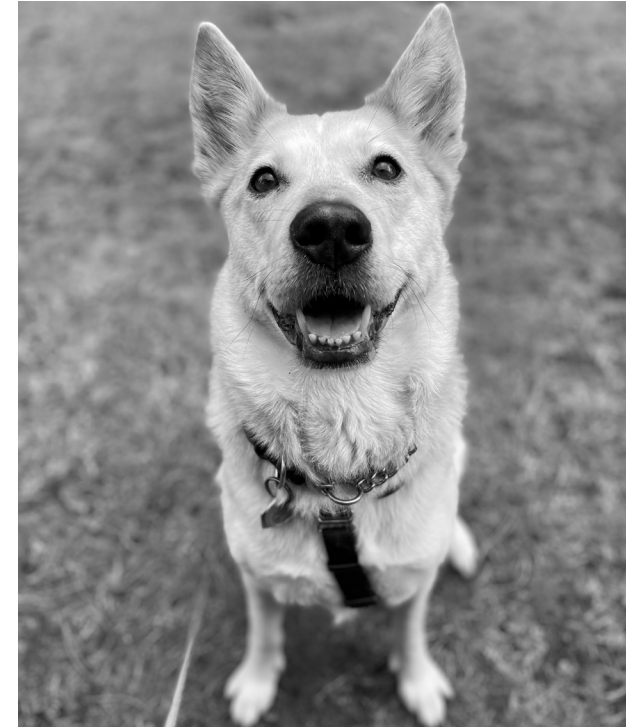
To report a dog attack in progress, call 9-1-1.

For more information, visit richmond.ca/services/animals/problem.htm



Information for dog owners

Know your responsibilities



This pamphlet is for convenience and summarizes key parts of Animal Control Bylaw No. 7932 and Dog Licencing Bylaw 7138. This is not a legal document. Certified copies of the original bylaw should be consulted for all interpretations/applications of the bylaw.

City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

Telephone: 604-276-4000

richmond.ca

rev. May 24, 2024

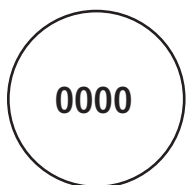
Animal Protection Services

richmond.ca

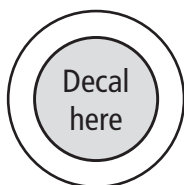
Thank you for purchasing a City of Richmond dog licence. Please find enclosed a new permanent dog tag and decal.

The silver tag has a number stamped onto it. This is now your *permanent dog tag number*. This number has been assigned to your dog for their lifespan and **the tag must be visible on your dog's collar at all times.**

Each year you will receive a decal to attach to the back of the permanent tag (see illustration below). The numbered side should face forwards when attached to your dog's collar.



Front of tag



Back of tag

A dog licence is valid for a calendar year and not from the date of purchase.

Dangerous dog owners must:

- ensure the dog is not allowed off the owner's property unless the dog is:
 - on a leash;
 - muzzled; and
 - under the care and control of an owner who is 19 years of age or older.
- ensure the dog is securely confined at all times, either indoors or in an enclosure, while the dog is on the owner's property or controlled by the owner.
- **not allow a dangerous dog to be off-leash and unmuzzled.**

All dog owners must:

- carry a leash at all times
- clean up after their dog
- keep effective verbal control of their dog, be able to see their dog at all times
- ensure that dogs visibly display their current dog licence
- immediately leash their dog at the first sign of aggressive and/or inappropriate behaviour

Dog off-leash areas

For information on dog off-leash areas in Richmond, visit richmond.ca/parks-recreation/parks/dogsinparks.htm.

Dogs may be off-leash in designated areas only. They must be on leash before entering and upon leaving.

No owner may have more than three (3) dogs off-leash at a time.

“Poop and scoop”

Dog owners are responsible for immediate removal of any dog excrement deposited by their dog on any property that is not their own. Disposal of excrement must be done on/at the owner's property in a sanitary manner.

Please be a responsible dog owner and carry doggy bags with you when walking your dog.

Leashing and controlling dogs

Dog owners may not allow their dogs to run at large. Every dog owner must keep their dog on a leash at all times while on any street or public place, except in designated off-leash areas.

Number of dogs per home

The City of Richmond has a limit of three (3) dogs per one or two family dwelling and a maximum of two (2) dogs per multiple family dwelling.

Barking dogs

It is an offence to have any dog which by its noises unduly disturbs the peace of a person(s) in the surrounding neighbourhood.

Licensing information

All dogs over the age of eight (8) weeks must be licensed. The licence tag (metal disc and decal) must be visible and attached to a **secure** collar.

Dog licence fees are subject to change annually per the Consolidated Fee Bylaw 8636.

A non-refundable dog licence can be obtained from the options listed below:

- **Online**
richmond.ca/DogLicence
(Visa or MasterCard)
- **In person**
City Hall (main floor)
(Visa, Mastercard, Debit, cheque or money order)
- **By mail**
City of Richmond
Attention: Dog Licensing
6911 No. 3 Road, Richmond, BC V6Y 2C1
(cheque or money order ONLY)
- **Drop box**
Richmond City Hall Plaza
(cheque or money order ONLY)

Failure to pay your dog licence or renewal fee will incur a late charge and violation notices may be issued.

Cash is not accepted at City Hall.