

City of Richmond Toilet Rebate Program Application Form

Name: _____

Installation address: _____

Phone: (home/cellular) _____

Email: _____

Utility account number: _____

Toilet Information:

Toilet installed by: plumber self

Toilet manufacturer/brand: _____

Toilet name/model: _____

New toilet flow rating (L/s): _____

Old toilet flow rating (L/s) or
approximate age of toilet: _____

Approval system: CSA CUPC

WaterSense Warnock Hersey

Store purchased from: _____

Purchase date: _____

Purchase price: _____

Number of toilets covered
by this application: _____

Where did you learn about our program?

Website

Newspaper Ad

Brochure/Application

Friend/Neighbour

Direct Mail

Retailer

Other (specify) _____

Application must include:

Signed and completed application form

Sales receipt copy

Photographs of old toilet in place that clearly show
flow rating printed on toilet (for each new fixture)

Photographs of new toilet in place that clearly show
flow rating printed on toilet (for each new fixture)

I declare I am a registered property owner in Richmond.
I have installed a CSA, CUPC, WaterSense or Warnock
Hersey approved ultra-low-flush toilet(s) in my home.

I have read and understood the terms of the program
and understand the City of Richmond is not responsible
for the installation or function of the toilet(s). This
rebate offer may be withdrawn without notice.

The City of Richmond reserves the right to inspect or
verify that toilets have been installed. Rebates shall be
repaid to the City should the purchaser return the toilet
for cash/credit refund or exchange for an ineligible toilet.

Signature: _____

Date: _____

For Office Use Only:

Toilet rebates _____ x \$100 = \$ _____

Utility account number: _____

Rebate approval: Yes No

Reason for rebate refusal: _____

Rebate approval signature: _____

Date: _____

City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

Telephone: 604-276-4000

www.richmond.ca

rev. January 11, 2022



RICHMOND TOILET REBATE PROGRAM

**INSTALL AN ULTRA-LOW-FLUSH
TOILET AND RECEIVE A \$100
UTILITY ACCOUNT REBATE**



**Save money and precious
drinking water at the same time!**



City of Richmond Toilet Rebate Program

The City of Richmond's Toilet Rebate Program provides a utility account rebate to single- and multi-family homeowners who replace existing 6L (or more) toilets with ultra-low-flush toilets (4.8L or less).

Why should I replace my large volume toilet?

- Regular toilets can account for over 25% of water use in the average home.
- Installing an ultra-low-flush toilet could save more than 70 litres of water per person per day and, when combined with a water meter, should put money back into your pocket.
- As of October 3, 2011, the BC Plumbing Code requires ultra-low-flush toilets with maximum flush volume of 4.8L or 4.1L/6L dual flush.

How to Qualify:

- The \$100 toilet rebate applies only to residential installations. Industrial, commercial and other non-residential properties are not eligible at this time.
- There is a lifetime maximum of two rebates per single- or multi-family dwelling.
- The program is subject to available funding. Submitting an application does not guarantee a rebate — each application will be evaluated and processed on a first-come, first-serve basis, while rebate quantities last.

- Toilets must be new, with maximum flush volume of 4.8L or 4.1L/6L dual flush, and CSA, CUPC, WaterSense or Warnock Hersey certified. Look for these symbols:



- Toilets may be installed by the resident or by a licensed plumber.
- This rebate offer may be withdrawn at any time without notice.

Can I receive a rebate for a toilet I replaced several years ago?

Applications must be submitted within 90 days of purchase.

Do ultra-low-flush toilets really work?

Ultra-low-flush toilets have been engineered to perform as well as (or even better than) large volume units. The BC Plumbing Code requires ultra-low-flush toilets, which are standard in most developed countries.

Does anyone check the toilet installation?

The City of Richmond reserves the right to arrange an inspection of your newly installed ultra-low-flush toilet.

Application Process:

1. Take a photograph of the old toilet in place (for each new fixture).
2. Purchase and install a new CSA/CUPC/WaterSense/Warnock Hersey certified ultra-low-flush toilet.
3. Take a photograph of the newly installed toilet in place (for each new fixture).
4. Submit your completed application form, including photos, and sales receipt copy to:

savewater@richmond.ca

OR

Tax Department
Richmond City Hall,
6911 No. 3 Road
Richmond, BC V6Y 2C1

5. A rebate credit will be applied to your utility bill once approved. For metered multi-family dwellings, the toilet rebate will be credited to your property tax bill.

For more information on the Richmond Toilet Rebate Program, visit www.richmond.ca/savewater, or contact 604-276-4179 or savewater@richmond.ca.

